

LE PARADIS SAINTOIS

Naturist Holiday Residence

*our values,
to know and share
before booking at our establishment.*

**LE PARADIS SAINTOIS offers facilities (swimming pool, accommodation, etc.)
exclusively for naturist guests from 15 October 2024.**

Our Residence deliberately adopts a healthy, respectful, tolerant, natural and family-oriented approach to naturism. It fully adheres to the values of:

- the 'Fédération Française du Naturisme', to which the Paradis Saintois adheres, and to its definition of naturism,
- the 'Fédération des Espaces Naturistes', to which the Paradis Saintois is also a member, and to the charter it proposes to its members.



booking a stay at PARADIS SAINTOIS - Espace Naturiste
implies that you are in agreement with these principles, which implies both :



to practice naturism:

practicing naturism involves full nudity within the establishment, respecting conviviality, and adhering to usual limits and tolerances based on climatic or physiological conditions, especially concerning adolescents.

to practice respectful naturism:

we reserve the right to decline or exclude individuals whose behavior clearly contradicts naturist principles, as well as any sexual implications in behavior or appearance.

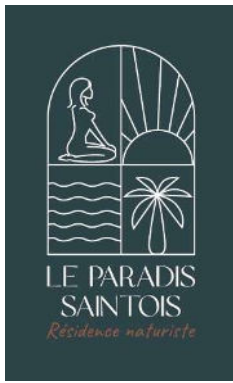


And of course, as in all naturist areas, the use of telephones, tablets, cameras and video cameras is prohibited in communal areas, particularly in the swimming pool

Your nudity, in complete freedom, serenity and respect for all !



*I share the naturist principles and values described above,
which is why I choose to stay at Paradis Saintois - Espace Naturiste..*



GENERAL TERMS AND CONDITIONS OF SALE

LE PARADIS SAINTOIS – Naturist Holiday Residence

PREAMBLE

These General Terms and Conditions of Sale apply to all services offered on the PARADIS SAINTOIS - Espace Naturiste website or any other communication medium.

The content of the website is intended to inform customers. Certain services may only be available on certain dates during the season. The prices indicated are given as an indication, are valid only for the current season, and are subject to change.

The service will be provided at the rate in force on the date the order is placed. Prices include VAT; any change in the VAT rate will result in a change in the price. In accordance with the French Tourism Code, Le PARADIS SAINTOIS (Espace Naturiste) reserves the right to make changes to the information on the website or any other communication medium. In the event of major changes, these will be communicated on the campsite website by means of an erratum.

1. BOOKING CONDITIONS

- All contracting parties must be at least 18 years of age and have the legal capacity to enter into a contract; they must not be under guardianship or curatorship; the contracting party must be present for the entire duration of the stay;
- The reservation is only effective with the agreement of Paradis Saintois, after receipt of the deposit and :
 - either after receipt of the booking contract, duly completed and signed,
 - or after acceptance of the General Terms and Conditions of Sale, when booking online ;
- Reservations for accommodation are made on a strictly personal basis. Under no circumstances may you sublet or transfer your reservation without the prior and explicit consent of Paradis Saintois;
- Minors must be accompanied by their parents or legal guardians;
- You are booking for a specific number of people as defined at the time of booking: the Paradis Saintois may refuse access to the establishment to groups or families arriving with a number of participants greater than the capacity of the accommodation rented.

2. RATES AND TOURIST TAX

- The rates shown are valid for the 2024 2025 season and are in euros, including VAT, and correspond to the accommodation chosen, the number of people designated, the dates of stay chosen and therefore the length of stay;
- The tourist tax is calculated at the time of booking according to the length of stay and the number of people over 18.

3. TERMS OF PAYMENT

For bookings made more than 30 days before the holiday start date :

- a deposit of 30% of the amount of the services booked must be paid to confirm the booking ;
- the balance of 70% must be paid no later than 30 days before the start of the holiday, at which point the booking becomes definitive.

For bookings made less than 30 days before the start of the holiday, full payment must be made at the time of booking in order to confirm the booking and make it immediately definitive.

4. NO RIGHT TO WITHDRAW

In accordance with Article L.221-28 of the French Consumer Code, Le PARADIS SAINTOIS - ESPACE NATURISTE informs its customers that the sale of accommodation services provided on a specific date or at a specific time is not subject to the provisions relating to the 14-day cooling-off period.

5. RULES OF THE STAY

Le Paradis Saintois - Espace Naturiste recommends booking online and paying the deposit by credit card:

- for stays booked more than 30 days before the start date: the booking system will offer you the option of immediately paying the 30% deposit online by credit card and validating payment of the 70% balance, which will then be made automatically 30 days before the start date, after sending you a reminder e-mail,
- for stays booked less than 30 days before the start of the holiday: the booking system will offer you the option of paying the 100% deposit immediately online by credit card.

However, the following methods of payment are accepted: cash, bank transfer, provided that :

- the payment actually reaches Le Paradis Saintois within the time limits set out in paragraph 3/ above,
- a pre-authorized debit by bank card is offered and accepted for an amount and within the time limits set out in paragraph 3/ above.

6. CHANGES, INTERRUPTIONS AND CANCELLATIONS

Changing your booking : requests for changes to your stay are subject to the following conditions:

- advance request by e-mail,
- availability and prior explicit consent of Paradis Saintois,
- any expenses, particularly if additional services are requested (different accommodation, different dates, etc.).

Cancellation of reservation : any cancellation of a stay will incur a cancellation fee of :

- 30% of the total cost of the stay if the cancellation request is received more than 30 days before the start of the stay,
 - It should be noted that failure to pay the balance of the stay in accordance with the conditions specified in paragraph 3/ shall be deemed to constitute cancellation of the booking, in the absence of pre-authorisation by credit card as indicated in paragraph 5/.
- 100% of the cost of the stay if the cancellation request is received less than 30 days before the start of the stay,
 - Please note that for the period from D-30 (30 days before the start date of your stay) to the end date of your stay, no refund will be possible in the event of a reduction in the length of your stay, late arrival or early departure, whether this request is made before the start date of your stay or during your stay.

In order to consider obtaining any compensation, please check the contractual clauses of the credit card you will be using to pay for your stay and/or take out holiday cancellation and interruption insurance **before making your booking**.

7. YOUR STAY

To book a stay at Le Paradis Saintois, you must first know and share the naturist values expressed on the first page of this document.

Each contracting party is responsible for any disturbance or nuisance caused by persons staying with them, as well as for the respect of nudity and naturist ethics, for themselves and those who depend on them (family, guests). *NB : Guests are accepted at Le Paradis Saintois provided that you make a request in advance, that we agree to the request, that your guests do not live in the establishment and that they comply with all the rules applying to residents.*

On the day of your arrival, you will be able to access your accommodation between 4 p.m. and 7 p.m. If you plan to arrive earlier, and let us know in advance, we do not undertake to give you the key to your accommodation before 4 p.m., but we will take this into account as far as possible; however, you will at least be able to use the communal areas and the swimming pool of our residence.

On the day of your departure, you must vacate your accommodation and return the key between 7 a.m. and 10 a.m. Similarly, if you wish to leave after 10 a.m., you can vacate your accommodation and continue to enjoy the communal areas and swimming pool of our residence!

8. ANIMALS

Animals are not allowed at Paradis Saintois - Espace Naturiste.

9. LITIGATION - MEDIATION

Any complaint concerning the non-conformity of the services in relation to the contractual commitments can be notified by post or e-mail to PARADIS SAINTOIS.

In the event of a complaint, you can contact us as follows:

- Send a letter by registered post with acknowledgement of receipt to PARADIS SAINTOIS ;
- Referral to the MEDIATOR: CM2C (Centre de la Médiation de la Consommation des Conciliateurs de Justice) - 14 rue Saint Jean - 75017 PARIS - 01 89 47 00 14 / 06 09 20 48 86 - cm2c@cm2c.net represented by its chairman Mr Alain Yung-Hing.

10. RESPONSIBILITY OF PARADIS SAINTOIS

The customer expressly acknowledges that the PARADIS SAINTOIS cannot be held responsible for the communication by its partners. All photos and text used on the PARADIS SAINTOIS website are non-contractual. They are for information purposes only.

11 : PROTECTION OF PERSONAL DATA

We may collect and process certain personal data. You can find out about our personal data protection policy on our website, at our customer relations points: agencies or sales outlets or by requesting it by e-mail at the DPO's e-mail address below.

If you have any questions about how we manage your data or if you wish to exercise your rights, please contact us at:

- by email to the following address: contact@paradissaintois.com ;
- by post to the following address Le Paradis Saintois - 211, route des Prés Cassin - 97137 Terre-de-Haut (Guadeloupe, FRANCE).